

## Carolina Region Refund Policy



All refund requests should be emailed to [office@carolinaregionvb.org](mailto:office@carolinaregionvb.org) by the indicated timeline to be considered.

### **MEMBERSHIPS:**

NOTE: Applicants will now see two charges when registering for membership with the Region: (1) Carolina Region Memberships fees; and (2) USA Volleyball Admin and Insurance fees. Additionally, adult applicants that need a Background Screen will be directed to another site and that fee will be collected during that process as well.

This Refund policy refers to the Carolina Region membership fees only. Refer to the USA Volleyball refund policy for information on their portion of the registration fees. The Carolina Region will automatically make a refund request on behalf of our members when a valid refund request is received, but the decision on a refund for the USAV fees is entirely made by USAV. Once a member participates in a USAV sanctioned event, USAV Insurance fees are non-refundable.

All Youth, Tryout, One-event (one-day and multi-day), League, Outdoor, and Background Screen fees are **NON-REFUNDABLE**. Any other Limited membership categories created for a season would also be **NON-REFUNDABLE**.

For full-season membership categories, the Carolina Region will refund 75% of the region membership dues collected if the refund request is received within 30 days of the initial registration date. The Carolina Region will refund 50% of the region membership dues collected if the refund request is received within 31-45 days of the initial registration date. There will be no refunds granted for any requests received 46 days or later than the initial registration date.

### **TEAMS:**

Carolina Region teams may request a full refund of their paid Team Fee if they have not participated in any USAV-sanctioned tournament and the request is received by February 1<sup>st</sup> of the current season.

### **TOURNAMENTS:**

Team withdrawals from a tournament more than 2 weeks before the tournament, will receive a full refund/credit of entry fees paid to use towards other tournaments. If a withdrawal is received 1-2 weeks before the tournament AND the Region can replace the team in the tournament, then the team will receive a 50% refund/credit. If a team cannot be replaced or for withdrawals less than a week before the tournament, there are no refunds for any reason as the Region is committed to paying the Tournament Host for the team at that time.