

# USA VOLLEYBALL INSURANCE PROGRAM DIRECTORY

## EPIC Entertainment & Sports

5909 Peachtree Dunwoody Road,  
Suite 800  
Atlanta, GA 30328



### EPIC TEAM CONTACTS:

#### For General Liability, Participant Accident or Risk Management Questions:

Jennifer Rains Phone: 678-904-5305  
Sr. Account Executive Fax: 678-904-5305  
EPIC E-Mail: [Jennifer.Rains@EPICBrokers.com](mailto:Jennifer.Rains@EPICBrokers.com)

#### For Certificates of Insurance requests:

Cameron Walter Phone: 470-681-3003  
Account Executive Fax: 678-324-3303  
EPIC E-Mail: [Cameron.Walter@EPICBrokers.com](mailto:Cameron.Walter@EPICBrokers.com)

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### CLAIMS ADMINISTRATION

#### **(Claims reporting contacts by line of coverage)**

Send a copy of all incidents to USAV: [IncidentReports@usav.org](mailto:IncidentReports@usav.org)

#### **INCIDENTS & CLAIMS AFTER 9/1/2022**

#### **GENERAL LIABILITY CLAIMS (Serious Bodily Injury or Property Damage claims)**

Lily Hickey Direct: 1-845-632-0526  
Director of Claims Emergency Claims Hotline: 1-833-256-2659  
Tradesman Program Managers E-Mail: [claims@renspecialty.com](mailto:claims@renspecialty.com)  
(In Partnership with: Gallagher Bassett)  
Carrier: Renaissance Specialty Insurance / Accredited Specialty Insurance Co.

Note: If a representative at Tradesman Program Managers cannot be reached in an emergency, please contact Jennifer Rains at **EPIC Entertainment & Sports** at **678-904-5305**.

#### **PARTICIPANT ACCIDENT CLAIMS (Accident Medical and AD&D claims)**

A-G Administrators Phone: 610-933-0800  
Claims Adjuster – Participant Accident Fax: 610-935-2860  
Carrier: QBE Insurance Corporation E-Mail: [claims@agadm.com](mailto:claims@agadm.com)



Note: If a representative at A-G Administrators cannot be reached in an emergency, please contact Sean Lankie at **EPIC Entertainment & Sports** at **678-324-3335**.